



NW.BANK

Iowa Finance Authority Names Northwest Bank as a Top Mortgage Lender in 2022 - Northwest Bank

1,621
People reached

117
Engagements

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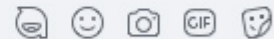
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Comment as Northwest Bank



Top fan

Ron Rensink

Congratulations

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Northwest Bank

October 13, 2022 · 🌐



New Live Banker ATM Opening Tuesday, October 18th!

You're invited to stop by beginning Tuesday, October 18th to use our Live Banker ATM located near Bishop Heelan Memorial Field at 1625 Omaha Street in Sioux City, IA - it's convenient and offers extended hours to access our Live Banker through video technology. Watch Our Live Banker Video to learn more today! <https://www.nw.bank/personal/debit-card/atm--live-banker...>
Member FDIC





Michelle Smith

Thank goodness you put another one back on Hamilton, I was getting super annoyed with having one place in a town this size



Like Reply 17w



Author

Northwest Bank

Michelle Smith Thanks Michelle. Our new Live Banker ATM is open 7am-7pm Monday through Friday and 8am-12pm on Saturdays!

Like Reply Commented on by **Kim Heinrichs** 17w



Tim Holmberg

Michelle Smith just an FYI... you can use any MoneyPass ATM and not incur fees.

One of the reasons I love banking with NW Bank... MoneyPass ATM's are EVERYWHERE!



Like Reply 17w Edited



Author

Northwest Bank

Tim Holmberg Thanks Tim, great info to share!

Like Reply Commented on by **Kim Heinrichs** 17w



Michelle Smith

Tim Holmberg ok, didn't know that was a thing. Where do I find that

Like Reply 17w



Tim Holmberg

Michelle Smith <https://www.moneypass.com/atm-locator.html>

MONEYPASS.COM

Find MoneyPass

Like Reply 17w



Northwest Bank

September 21, 2022 · 🌐



Northwest Bank is excited to announce we have purchased a lot at 1625 Omaha Street (next to Heelan Memorial Field), which will offer a 24-hour ATM for public use, and 'Live Banker' service, providing our customers extended banking hours. Northwest Bank will have two locations within Sioux City. Read the full article today.

Member FDIC



NW.BANK

Northwest Bank Adds a New Location in Sioux City! - Northwest Bank

Dan DeBoest, President of Northwest Bank in Sioux City, IA announces that they have purchas...

👍 31

1 comment 5 shares

👍 Like

💬 Comment

➦ Share

All comments ▾



Write a comment...



💎 Top fan

Douglas Wendy McMullen
Awesome, **Congratulations!!**

Like Reply 25w

👍 2

Calling didn't work. Just basically told there was nothing that can be done. I also hate that the Hamilton location is closed. I only used your bank because it was in walking distance - now it isn't



It

Sat 9:22 AM

I had an overdraft fee after being told yesterday that I wouldn't be charged one due to getting money in before the fee was processed. I understand the overdraft fee, but I didn't even get so much as an apology for misinformation when I called. How can I cancel my account once I pay the overdraft?



Good Morning Schuylar. Please give us a call at 1-800-678-4105 (Monday – Friday 7:00 am – 7:00 pm and Saturday 9:00 am – 1:00 pm CST) and one of our bankers would be happy to discuss your specific account questions. We are sorry to hear that you feel that way as we work very hard to ensure we provide professional and outstanding experiences for our customers. We can have one of our managers follow up with you about your concerns. Thank you and have a great weekend.

Sent by Customer Service



0
People reached

635
Engagements

↑ +6.6x higher
Distribution score

[Boost a post](#)

102

2 comments 3 shares

Like

Comment

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Most relevant ▾



Comment as Northwest Bank



Shake The Lakes · [Follow](#)

We could NOT do this huge event without our generous sponsor partners and community volunteers. THANK YOU, Northwest Bank! ❤️ 🎤 🎧

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James Norton

Local Guide · 1,054 reviews · 630 photos



14 hours ago

NEW

Staff is super helpful. Families could use some updating. Parking good but rain gutter drainage lines are a tripping hazard



Reply



Like

Northwest Bank received the following Google Review in 2023:

Northwest Bank [📍](#)

Store code: NW

10 N 29th Street, Fort Dodge, IA 50501



37 weeks ago

Been with them for 3 years asked for a 2000\$ loan because I'd be out if work for my daughter and they told me no.

Upon further review, this customer did not meet Northwest Bank's underwriting criteria. In addition, the customer had no qualified co-signer. An Adverse Action Notice, with standard second review, was sent June 28, 2023.

Northwest Bank received the following Google Review in 2024:



Local Guide · 143 reviews · 279 photos



a day ago

NEW

I have been a loyal customer of Northwest Bank for more than ten years. I have a car loan with them, and I have always been on top of my payments without going negative or missing any. Recently, when I inquired about getting a debt consolidation loan, I was met with obstacles. Initially, I was told that I would need to close my credit lines in order to qualify for the loan, which would negatively impact my credit score—an option I was not willing to consider. Later, the reason for denying me the loan seemed to change, leaving me feeling frustrated and confused. Ultimately, I found a better rate online that did not require me to close any credit lines. It's disappointing that a small-town bank like Northwest Bank was unable to assist me when I needed help the most. As a result, I have decided to close my accounts with them and seek a new bank that values its customers' needs.



Reply



Like

Upon further review, this customer did not meet Northwest Bank's underwriting criteria. In addition, the customer had no qualified co-signer. An Adverse Action Notice, with standard second review, was sent February 14, 2024.

Northwest Bank [🔗](#)

10 N 29th Street, Fort Dodge, IA 50501

Store code: NWB-008



Matt Johnson

★★★★★ 12 weeks ago



Great people who care and provide exceptional service!!!



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 www.nltaf.org doris@nebarfnd.org

January 14, 2021

Mr. Joshua Kummer
 Northwest Bank
 5700 University Ave.
 West Des Moines, IA 50266

Dear Mr. Kummer:

The Nebraska Lawyers Trust Account Foundation (NLTA) would like to present you with a Public Service Statement for your CRA file. The participation of Northwest Bank of West Des Moines in the Interest on Lawyers Trust Account (IOLTA) Program is sincerely appreciated. IOLTA is an indirect "community service" that provides legal assistance to indigent people. One sixth of Nebraska's population meets the federal poverty guidelines and thus are eligible for these services. Your partnership helps meet this growing need for accessible legal services for Nebraska's vulnerable population.

Northwest Bank's community service exemplifies your commitment to the public. Again, thank you for your participation in this worthwhile program that helps our fellow Nebraskans. You may wish to visit the NLTA website www.nltaf.org for additional information about the IOLTA program.

Cordially,

Angelica W. McClure
 President

Enclosure



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December 01, 2023

Mr. Louis J. Torchio
Northwest Bank
14320 Arbor Street
Omaha, NE 68144

Dear Mr. Torchio,

The Nebraska Lawyers Trust Account Foundation (NLTA F) would like to present you with a Public Service Statement for your CRA file. The participation of Northwest Bank in the Interest on Lawyers Trust Account (IOLTA) Program is sincerely appreciated. IOLTA is an indirect "community service" that provides legal assistance to indigent people. One sixth of Nebraska's population meets the federal poverty guidelines and thus are eligible for these services. Your partnership helps meet this growing need for accessible legal services for Nebraska's vulnerable population.

Northwest Bank's community service exemplifies your commitment to the public. Again, thank you for your participation in this worthwhile program that helps our fellow Nebraskans. You may wish to visit the NLTA F website www.nltaf.org for additional information about the IOLTA program.

Cordially,

J.D. Sabott



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INTEREST ON LAWYERS TRUST ACCOUNTS PUBLIC SERVICE STATEMENT

Northwest Bank participates in the Interest on Lawyers Trust Account (IOLTA) Program. Established in 1984 by the Nebraska Supreme Court, the IOLTA Program is administered by the Nebraska Lawyers Trust Account Foundation. The purpose of the Program is to provide funding for legal services to Nebraska's low-income citizens.

The attorney trust accounts are interest-bearing, and the interest generated is paid to the Foundation. This financially assists in providing the necessary legal services to the poor and vulnerable.

Semi-annual disbursements from the IOLTA fund are awarded to Legal Aid of Nebraska. The disbursements given since 1984 total \$6,766,500. Through this added financial support, Legal Aid has been able to assist, advise, and represent a vast number of indigent Nebraskans statewide on a variety of issues. There are almost 200,000 low-income people in Nebraska who are eligible to receive free legal services.

The availability of these free legal services to low-income people is often directly related to their ability to obtain credit and/or maintain housing. In addition, the funds are used for unemployment matters, wills, landlord/tenant relations, elder law, consumer issues, education issues, as well as family and juvenile law.

The benefits generated by the IOLTA Program are the results of the combined effort of the legal profession and the banking industry working together to help Nebraska's poor. Northwest Bank's commitment to this program is to be commended. Thank you for your participation in this valuable Program!

Cordially,

J.D. Sabott