



MOBILE BANKING ENROLLMENT INSTRUCTIONS

Mobile Banking

Create a Mobile Banking Account to access your account information and stay connected with your finances from anywhere and at anytime! Get enrolled today with our app!

NORTHWEST BANK APP | Download the App on your Mobile Devices



STEP 1: Search for “Northwest Bank Mobile Banking” in your App Store or Google Play and download the app.

STEP 2: Tap the icon to enroll. You will need:

- Account Number
- Social Security Number

STEP 3: Enter your information and email address.

STEP 4: Accept the terms and conditions.

STEP 5: Create your username and password that will be used for both mobile and online banking. Your password must be:

- Between 8 – 17 characters in length
- Contain at least 2 numbers and at least 1 uppercase letter
- We recommend your username does NOT include your account number, email address or any other personal identifying information.

STEP 6: Choose your challenge questions, which will be presented as a security measure whenever you attempt to access your mobile banking from an unregistered device.

Congratulations, you can now begin using your mobile banking app!

QUESTIONS OR ISSUES?

Please contact our Communication Center at 1-888-969-1265

(Monday – Friday 7:00 am – 7:00 pm and Saturday 8:00 am – 12:00 pm CST) for assistance.

www.NW.bank



ONLINE BANKING ENROLLMENT INSTRUCTIONS

Online Banking

Create a Online Banking Account to access your account information and stay connected with your finances from anywhere and at anytime! Get enrolled today!

STEP 1: Go to www.NW.bank and click on Account Access in the upper right-hand corner then click Enroll Now.

STEP 2: Complete the form by entering:

- Type of Account
- Account Number
- Social Security Number
- Date of Birth
- Email Address

STEP 3: Click Begin Enrollment. If you are a minor, have no credit history, or have recently relocated please call our Communications Center at 1-888-969-1265 for assistance.

STEP 4: Answer the additional verification questions and click Enroll.

STEP 5: Read through the Internet Banking Terms and Conditions and click I Agree.

STEP 6: Create your username and password. Your password must be:

- Between 8 – 17 characters in length
- Contain at least 2 numbers and at least 1 uppercase letter
- We recommend your username does NOT include your account number, email address or any other personal identifying information.

STEP 7: Confirm your password and click Continue.

STEP 8: Set up your 3 challenge questions and click Continue.

STEP 9: Select if you would like eStatements for your account(s).

- To set up eStatements, follow the instructions and click Enroll.
- If you prefer to receive paper statements, click Decline.

Congratulations, you are now enrolled for online banking!

www.NW.bank