



MOBILE BANKING ENROLLMENT INSTRUCTIONS

Mobile Banking

Create a Mobile Banking Account to access your account information and stay connected with your finances from anywhere and at anytime! Get enrolled today with our app!

NORTHWEST BANK APP | Download the App on your Mobile Devices



STEP 1: Search for “Northwest Bank Mobile Banking” in your App Store or Google Play and download the app.

STEP 2: Tap the icon to enroll. You will need:

- Account Number
- Social Security Number

STEP 3: Enter your information and email address.

STEP 4: Accept the terms and conditions.

STEP 5: Create your username and password that will be used for both mobile and online banking. Your password must be:

- **Between 9 – 17 characters in length**
- **At least 1 number**
- **At least 1 uppercase letter**
- **At least 1 lowercase letter**
- **At least 1 special character**
- **We recommend your username does NOT include your account number, email address or any other personal identifying information.**

STEP 6: Choose your challenge questions, which will be presented as a security measure whenever you attempt to access your mobile banking from an unregistered device.

Congratulations, you can now begin using your mobile banking app!

QUESTIONS OR ISSUES?

Please contact our Communication Center at 1-888-969-1265 (Monday – Friday 7:00 am – 7:00 pm and Saturday 8:00 am – 12:00 pm CST) for assistance.